



Become an Accredited Commercial and Civil Mediator

When it comes to resolving disputes, there are no short cuts. South Africa is in need of good mediators in various sectors like commercial, civil, labour, workplaces, medical malpractice and communities. There is an increasing demand for mediators who are well trained and accredited to locally and internationally recognised standards.

The Commercial Mediator training offered by Conflict Dynamics will equip you to mediate in the following situations:

- Court-annexed mediation in terms of the mediation rules for Magistrate's Courts
- Medical malpractice mediations
- Community mediations
- Private mediation within commercial, civil and organisational conflicts
- Private international and cross-border mediation

There is only one course available that will equip you to do all of the above - the mediation skills training offered by Conflict Dynamics since 2007.

Why this course?

- The course complies with international accreditation standards of 40 hours training for mediators.
- The course complies with the Ministry of Justice and Constitutional Development norm for the training of mediators.
- The course is accredited by the South African Board for People Practices (SABPP) and is aligned to unit standard 117848, Conduct mediation in situations that require advanced skills (NQF level 5, 12 credits).
- The mediator accreditation achieved through this course is recognised by the major mediator provider panels in South Africa.
- The course is accredited by the Dispute Settlement Accreditation Council of South Africa (DiSAC).
- The course is recognised by the Centre for Effective Dispute Resolution (CEDR) in the United Kingdom as a basis for mediator accreditation with CEDR and is based on their course. Candidates may apply for CEDR assessment and accreditation at an additional fee. For more about CEDR see www.cedr.com
- More than 230 Conflict Dynamics accredited mediators have also acquired CEDR accreditation.
- The course contains South African related case studies and role-plays.
- The course is presented by very experienced South African lead trainers, all of whom are accredited by CEDR. This course is designed by International Mediation Institute certified mediators.



- The course includes coaching and assessment by very experienced and trained coaches and assessors who have more than 10 years of experience as mediators.
- There is a 1:4 ratio of coaches to delegates on the course.
- 8 out of 8 of the Who's Who International Commercial Mediators from South Africa were trained and accredited by Conflict Dynamics.

About the course

The course consists of 5 full days of tuition, coaching and assessment, spread over a 6-day period. Delegates are coached in the mediation process and skills during the first three days, and assessed during the last two days. There is a day off in-between to reflect and absorb the learning and prepare for the assessments. The course outline can be viewed at

<http://www.conflictdynamics.co.za/Course/7/Commercial-Mediator-Skills---CEDR-AWARD-WINNING>

This is a unique and potentially life-changing opportunity. Places are limited to 18 delegates, so apply as soon as possible and make a difference in your world.

Dates in 2018:

- Johannesburg - Sandton - 8, 9, 10 & 12 - 13 February 2018
- Cape Town - City centre - 10, 11, 12 & 14 – 15 May 2018
- Johannesburg - Sandton - 19, 20, 21 & 23 -24 July 2018
- Cape Town - City centre – 11, 12, 13 & 15 - 16 October 2018

Cost of 5 day course with CD accreditation

- R24 950. (R21 885. 96 ex VAT)
- **Early bird discount** of 10% if paid in full 2 months or more before the course commencement date. Discounted price R22 455. (R19 697.37 ex VAT)

For this price you get

- course tuition, coaching and assessment;
- a comprehensive course workbook;
- a copy of the recently published book **Commercial Mediation: a User's Guide** by Brand, Steadman and Todd;
- refreshments and meals on the course;
- listing on the Conflict Dynamics website when accredited;
- invitations to regular accredited mediator meetings for continuing, professional development;
- thumbnail JPEG logo which you can upload to your website, Facebook page, etc to advertise your accreditation.



Cost of independent CEDR accreditation

R11,900 (VAT exempt)

Application process

Contact Craig Hulscher on Tel: (+27 11) 669-9578 or e-mail: craig@conflictdynamics.co.za for an application form